



For the LATEST VERSION of this document as well as many other Help Documents and Resources please visit the Scoutbook User Advisory Council's RESOURCE DIRECTORY at: bit.ly/scoutbook ...



Scoutbook Login Experience

For parents & youth <13

If they have my.scouting accounts they log in with the my.scouting userID and password.

If not, they login as they did before: they login with their Scoutbook user ids

For unit volunteers and youth 13-18 with current Scoutbook accounts

If they have never logged into my.Scouting, these volunteers will have to go to <http://my.scouting.org> and create an account. It would be useful to them if they find out what their current BSA member ID is prior to creating an account (they will be prompted for this number if known.) This can be obtained from their official roster or by calling their council office. After creating their my.Scouting account they can then login to Scoutbook using the same account name and password.

If they have created an account in my.Scouting, they can login with their current Scoutbook user ids and will be led to setup SSO. If they have a MY.Scouting account that is tied to the same member Id as their Scoutbook profile, they enter their my.Scouting credentials in the setup SSO screen and they are set. All future logins will use their My.Scouting credentials for login once this step is done.

NOTE: Parents may invite a youth < 13 to create an account in Scoutbook. Parent invite continues to be the only way a youth < 13 may create a Scoutbook account. A my.Scouting account cannot be created for or by a youth < 13

For unit volunteers and youth 13-18 without current Scoutbook accounts

If they have a my.Scouting account, they login with their my.Scouting credentials. If the my.Scouting account is tied to a Member id, that will be matched with the appropriate Scoutbook unit and access is provided to that unit upon login. No new changes needed for these people - SSO is what is letting them in.

If they don't have a my.Scouting account, they would need to create one that is tied to their membership. My.Scouting account creation process discovers the BSA membership for these users based on profile attribute matchup and allows them to create an account that links into their membership. Once the my.Scouting account is created, they use this to login to Scoutbook. No further changes needed.

Starting February 1, 2019, all Scoutbook users who have my.Scouting accounts will be required to connect in Scoutbook to their my.Scouting accounts, if they have not done so before. Please note, your account will not be deleted but you will be locked out of Scoutbook.

More Help

Login issues are usually resolved by resetting your password. On the Scoutbook login prompt select Forgot Password or MyScouting User Name? If you are still stuck, email Member Care at scoutbook.support@scouting.org or call at 972-580-2489 between 7 am – 7 pm CT, Monday - Friday. Include your name, email and BSA number.